



Building Product Design Ltd
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Order items

Stock Code	Product	Quantity	Price
GVOFVESCO1.5NSNG	Protect OFV Eaves Skirt - Black 1.5m length	3	£4.50

From: Store <store@buildingproductdesign.com>
Sent: 29 November 2019 12:00:27
To:
Subject: Re: BPD STORE – REVIEW FOLLOW UP

Good morning Stephen,

First and foremost, thank you for choosing the BPD Store for your recent purchase and similarly for taking time out to leave us a review.

We appreciate your business as always!

Following your review comments yesterday...

'Well, I came to the Sale Area Store in person to purchase the item over the counter and was told they were just an office and couldn't buy from them - didn't see that on the website.'

...I would like to advise that I will look into addressing the above highlighting more clearer that ALL our dispatch is done via our Pinxton Warehouse, Nottingham (whereby we CAN offer to customers personal pick-ups).

We are indeed just the clerical side of the Store at Sale but customer navigation on our website is as important as priding ourselves with quality products and customer service.

Therefore, I will work on the website's design program and can only apologise for any inconvenience caused.

Thanks once again for the feedback, Matt

Digital Marketing & Data Manager

